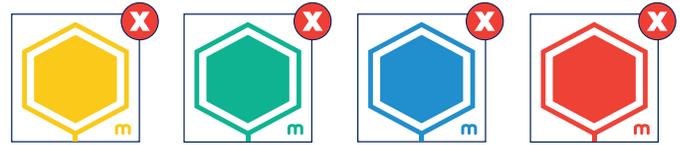


## Washer-Disinfector (WD) Cleaning Indicator Troubleshooting Guide

### Indicator has NOT been washed off

If the WD cycle is complete and no wash-off is achieved, refer to the chart below for corrective actions.



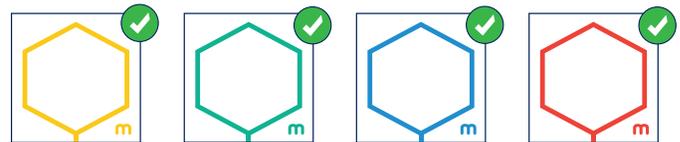
### Indicator has been partially washed off

If the WD cycle is complete and only a partial wash-off is achieved, refer to the chart below for corrective actions.



### Indicator has been fully washed off

After the WD cycle is complete, there should be a complete wash-off.



## Actions for Troubleshooting

### POSSIBLE CAUSES

### ACTION

#### Wrong program

Check documentation. Has the correct program for the load been used?

#### Modified load configuration

Check the load configuration and ensure it complies with the specifications documented in the manufacturer's instructions for use.

#### Other place of cleaning indicator position

Ensure the cleaning indicator has been placed at the right location and is facing into the chamber.

#### Other or expired cleaning detergent

Check cleaning detergent container. Was the correct or unexpired detergent used?

#### Detergent Empty

Check that the detergent doesn't require replacement.

#### Modified temperature/time cleaning integral

Compare temperature time/integral from current batch with previous ones.

#### Spray arm not moving

Check the spray arm to ensure it can be turned without resistance.  
*Machine with glass door:* Check the spray arm during cleaning process.  
*Other machines:* Stop program during process and check if spray arm is able to move.

#### Poor water flow conditions

Check development of foam, pump failure or clogged strainer.

#### Modified water quality

If tap water is used:  
 Check hardness and salt content. Check if values have changed.

If softened or demineralised water is used:  
 Check water softening or demineralization system by testing pH-value and conductivity.

After checking the actions listed above, repeat cleaning process. Modification of spray and flush dynamics, e.g. clogged nozzles, leakages etc. may not be easily detected. To detect these possible causes, consult service technician.