maxill H_2O Sample Submission and Results Reporting

CONTACT INFORMATION

◯ New Customer ◯ Returning Customer

Sample Contact Person: _____

Account Name: _____ Account Number: _____

Phone: _____

Results will be emailed to the address provided and will be stored on your maxill online account. Login to access your results at any time.

Email sample results to (Name): _____

Email: _____

Call your H_2O Customer Service Representative 24 HOURS BEFORE taking water samples.
Dawn 1-800-268-8633 ext. 240 | dawng@maxill.com

Instructions (Please read ALL instructions BEFORE taking water samples)

To help ensure accurate test results, your maxill H_2O Customer Service Representative will help co-ordinate your water sampling and submission. For accurate results, water samples must be kept cold at all times and received by maxill within 24 hours of sampling. Water samples can only be taken Monday or Thursday and must be received by the maxill lab by 13:00 on Tuesday or Friday. Holidays will affect the schedule. Contact Dawn in these circumstances.

Pre-sampling Instructions

1. Once you receive your Dental Unit Waterline (DUWL) Test Kit remove the cooler from the shipping box. Do not discard the shipping box, it will be used to return the cooler and samples for testing.
2. Remove the ice packs from the cooler and fill them approximately 3/4 full with water. Lay the ice pack as flat as possible in freezer. The ice pack should be allowed at least 24 hours to freeze completely.
3. **Before taking your water samples please contact Dawn**, your maxill H_2O Customer Service Specialist at 1-800-268-8633, extension 240 to co-ordinate when you will be taking your samples so your Priority Return pick-up time can be scheduled.
4. Fill out the sample identification fields on the reverse of this page and on the test tube labels provided with your kit. Test tube labels are to be applied at time of sampling. Reference your maxill H_2O DUWL Cleaning Log for the correct area and source codes to ensure accurate logging. A digital copy of the cleaning log can be downloaded on the H_2O tab of your maxill online account.

Sampling Instructions

1. Wearing examination gloves that have been disinfected (we recommend 70% isopropyl alcohol), remove hand-pieces from dental water line tubing.
2. Disinfect the end of the tubing with an appropriate disinfectant (we recommend 70% isopropyl alcohol).
3. Allow water to be flushed through the tubing for 20-30 seconds. Being careful to not touch or breath on the interior of the sample tube, fill the tube to approximately 3 cm below the top of the tube.
4. Firmly apply the cap and apply the appropriate label to the lower half of the test tube with the information reading lengthwise on the tube (fig. 1).
5. Place tubes into the provided foam envelope and refrigerate at 1°-8°C until ready to ship (Ideally, samples should be taken within 1-2 hours of shipping).

Packing and Shipping instructions

1. Place the foam envelope containing the test tubes into the cooler.
2. Position one ice pack on either side of the test tubes and one on top (fig. 2).
3. Attach the lid on the cooler and place the cooler into the provided shipping box.
4. Seal the box and attach the provided Priority Return shipping label.

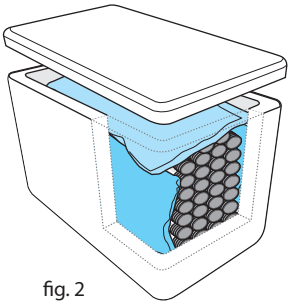


fig. 2

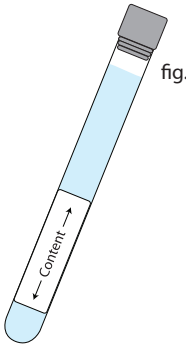


fig. 1

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1-800-268-8633

MP-REF-81316F
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PROPOSED SAMPLE DATE:

DATE SAMPLED: YYYY / MM / DD

Sample Identification			FOR maxill USE ONLY - Total Viable Count Testing		
#	OP / Area Code	Source Code	ID	Result	Action Code
1					
2					
3					
4					
5					
6					
7					
8					
9					
10					
11					
12					
13					
14					
15					
16					
17					
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26					
27					
28					
29					
30					

Date Received:	**Tested By:**
Test Date:	**Flag Results:** ◯ Yes ◯ No
Results Entered By:	

*Failure to include all information may result in longer wait times. It is imperative that samples be kept cold in transit to maxill.
TNTC = Too numerous to count.
In the event a result cannot be obtained due to the number of colonies.