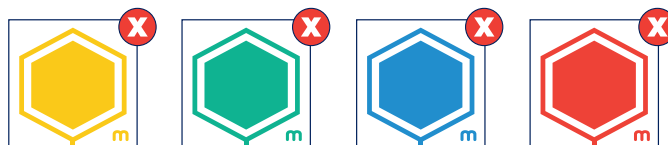


Washer-Disinfector (WD) Cleaning Indicator Troubleshooting Guide

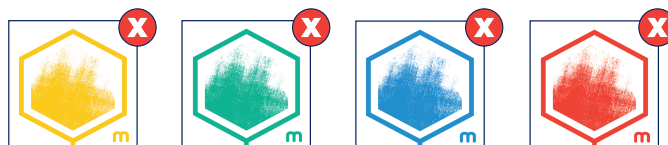
Indicator has NOT been washed off

If the WD cycle is complete and no wash-off is achieved, refer to the chart below for corrective actions.



Indicator has been partially washed off

If the WD cycle is complete and only a partial wash-off is achieved, refer to the chart below for corrective actions.



Indicator has been fully washed off

After the WD cycle is complete, there should be a complete wash-off.



Actions for Troubleshooting

POSSIBLE CAUSES	ACTION
Wrong program	Check documentation. Has the correct program for the load been used?
Modified load configuration	Check the load configuration and ensure it complies with the specifications documented in the manufacturer's instructions for use.
Other place of cleaning indicator position	Ensure the cleaning indicator has been placed at the right location and is facing into the chamber.
Other or expired cleaning detergent	Check cleaning detergent container. Was the correct or unexpired detergent used?
Detergent Empty	Check that the detergent doesn't require replacement.
Modified temperature/time cleaning integral	Compare temperature time/integral from current batch with previous ones.
Spray arm not moving	Check the spray arm to ensure it can be turned without resistance. <i>Machine with glass door:</i> Check the spray arm during cleaning process. <i>Other machines:</i> Stop program during process and check if spray arm is able to move.
Poor water flow conditions	Check development of foam, pump failure or clogged strainer.
Modified water quality	If tap water is used: Check hardness and salt content. Check if values have changed. If softened or demineralised water is used: Check water softening or demineralization system by testing pH-value and conductivity.

After checking the actions listed above, repeat cleaning process. Modification of spray and flush dynamics, e.g. clogged nozzles, leakages etc. may not be easily detected. To detect these possible causes, consult service technician.